

Dan Parsons

President, Better Business Bureau

December 18, 2008

Dear Mr. Shaw,

Congratulations on your achievement for Best Specialty Room - Remodeler presented by the Texas Association of Builders at the annual Star Awards as a tribute to excellence in the home building industry.

I sincerely appreciate all you do in support of our mission and programs. Thank you for being a member of the Better Business Bureau.

Again, congratulations!

Kindest regards,

A handwritten signature in black ink, appearing to be 'Dan Parsons', written over the typed name below.

Dan Parsons